

ACCESSIBILITY GUIDELINES

WELCOME TO

Mirabilandia
PARKS

GUIDELINES FOR GUESTS WITH SPECIAL NEEDS

This guide has been created to offer a useful way to plan the visit to Mirabilandia to our guests with special needs; it contains all the information regarding the Park accessibility and the essential requirements to access, use or exit its attractions, with the aim of ensuring a safe and comfortable experience.

Please, remember to check in advance the availability of rides and services on the Park’s website or upon your arrival.

WELCOME TO MIRABILANDIA!

We are glad you chose to visit Mirabilandia, the Park whose main goal is gifting all its guests with fun and emotions while guaranteeing the maximum safety! To keep this promise we ask our guests with special needs and their carers to spend a few minutes reading this guide. The guide contains important information to support guests with special needs in planning their days at the Park and choosing the most suitable attractions and available services. For example, to understand if an attraction is suitable for you, just check the summary table inside this document.

We have also dedicated an entire section of this Guide to guests with disabilities and to their carers, including all the necessary information to organize their visit to the Park. We hope this guide will be useful to make your experience at Mirabilandia safe and fun! For any question or clarification, you can contact the Park staff at our Information Office or Customer Service.

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Mirabilandia has special consideration for the needs of all guests with disabilities and is constantly looking for solutions aiming at increasing inclusion!

The Park management is pleased to highlight an important novelty, addressed to all those who use LIS (Lingua Italiana dei Segni/Italian Sign Language) to communicate: look for the MiraLIS symbol in the signage at the entrance of our attractions and use your smartphone to scan the qr code that you will find next to it. You will have access to a selection of videos in the Italian Sign Language (LIS) that will help you discover all the information you need to experience the Park, while enjoying fun in safety.

The MiraLIS project aims to make the Park more accessible, creating integration between the world of the hearing and the world of the deaf. Mirabilandia is one of the first parks in Italy to offer this type of service, dedicated to all people who use the Italian Sign Language and, in particular, to guests with hearing disabilities.



INFORMATION FOR GUESTS WITH DISABILITIES

PARKING AREA

The parking area of Mirabilandia has spaces reserved to the cars of guests with disabilities. In order to get access without paying the parking fee, the disabled person must be aboard the car and show both their Parking Card for people with disabilities and a photo-ID to the parking staff.

PARK ACCESS AND CARER (please contact our Information Office, at the Park entrance)

The Guest with Special Needs will receive a free ticket by showing, in original a valid and legal Disability Certification issued by an official authority (Government or Public Medical Authority) pointing out the person's state of Disability.

A certificate issued by an association or a medical certificate will not be sufficient and it will be not accepted by the Park.

Our Information Office staff will be glad to provide information regarding attractions accessibility according to the client special needs. The carer, who – according to our recommendation – should be of legal age, has to sign the "Information and indemnity Form for special needs guests" in order to receive the above-described material.

Please note that the carer must be aware of the functional and cognitive capabilities of the accompanied person and therefore has to assess whether the selected attraction is suitable for a correct use. Besides, the carer will have to: always be aboard the attraction together with the guest with disabilities; read carefully the info signs located at the ride entrance (showing all possible restrictions); guarantee full assistance while accessing or exiting the attraction or while boarding or getting off the attraction vehicle; guarantee assistance in case of emergency and evacuation.

If the guest with disabilities is at least 18 years old and in full possession of his/her faculties, the Park gives him/her permission to sign personally the "information and indemnity form" and to be accompanied by a carer of minor age.

Mirabilandia Park applies the following conditions/prices to the guest with disabilities and to one of his/her family members/carers:

- Guest with disability: free entry; by showing a valid document that certifies the disability;
- Carer: Mirabilandia ticket at a reduced rate (maximum one carer for each person with disabilities). The free ticket for the guest with special needs and the discounted ticket for the carer will be exclusively given upon showing the above-mentioned documents.

ACCESSIBILITY TO ATTRACTIONS: "FREE MOBILITY WRISTBAND"

In order to facilitate the use of the attractions, our Park grants the special "Free Mobility" wristbands and a card that are reserved to the person with disabilities, to his/her carer (the person signing the "information and indemnity Form") and to two possible additional accompanying persons (for a maximum of three carers). These wristbands and card, all collected at the Information Office, will allow access to the attractions – whenever the interested parties wish to board – through an exclusive and priority entrance (identified by the symbol FP Flash Pass). The "Free Mobility" wristbands and the card must be presented to the Park staff every time the disabled person wants to board an attraction, if the carer assesses that the individual needs of the disabled person contrast with the ordinary boarding waiting times. The card – one for both guest with disabilities and carer – must always be presented to the ride operator together with the "Free Mobility" wristbands, regularly worn by all the guests who are going to board the attraction, so that the ride operator can tick the correspondent ride off the card list. The card is valid only on the date of issue and allows one single access to each attraction listed in the card both to the person with disabilities and to his/her accompanying persons.

INFORMATION OFFICE

The Information Office staff is ready to give information concerning the attraction accessibility and the show schedule according to the special needs guest, by providing them with the dedicated Guide, the "Free Mobility" card and wristbands. The carer, upon receiving the Guide together with "Free Mobility" card and wristbands, will have to sign the indemnity form concerning Mirabilandia Park, which certifies that the carer acknowledges his/her obligations and responsibilities towards the disabled person. The "Free Mobility" card and wristbands are uniquely given to facilitate ride access to the guest with disabilities and his/her carers (for a maximum of three carers). If the guest with special needs does not wish to access the attraction, the carer has to line up in the ordinary queue line, as the wristband is not valid in this case. The Park Management reserves the right to withdraw both the card and the wristbands in case of abuse or inappropriate use.

The attraction accessibility may be subject to changes without prior notice. It is possible that some attractions are temporarily closed. The opening of some attractions is subject to weather conditions. In order to ensure a safe and comfortable experience, please comply with the regulation inside the Park and follow the instructions given by our staff and displayed in ride signs.

GUIDE AND ASSISTANCE DOGS

Assistance and guide dogs are welcome but it is recommended that owners bring a bowl with them before entering the Park, in order to provide their dogs with all the water they need to stay hydrated throughout the day. Please don't forget to bring some dog-waste bags as well.

Guide and assistance dogs must be always accompanied. Dogs are welcome in show areas but are not allowed on rides; please also kindly note that dogs cannot be left alone and unaccompanied outside the rides so, in case of absence of both the owner and the carer, it is required that an additional companion stay with the dog and take care of him at all times. Please note that our staff is not allowed to take care of guide and assistance dogs.

PUSHCHAIR AND WHEELCHAIR RENTAL

Inside the Park, at the Customer Care Office, a rental service is available for pushchairs, wheelchairs and electric vehicles (paid service, subject to availability). This service can NOT be booked in advance.

SANITARY FACILITIES

Restrooms inside the Park, identified by the symbol Toilets on the map, are accessible by people with disabilities.

INFIRMARY

The infirmary service is offered by Mirabilandia Park and it is reserved to Park guests free of charge; the aim of this service is to give professional and suitable first-aid medical assistance to the visitors who, for any reason, may need medical care during their stay in the Park. For this reason, the Infirmary is a first-aid facility and therefore it is not equipped with electronic and/or mechanical devices that would make it comparable to a health centre.

The Park's doctor carries out a visual and external examination, then he/she may suggest further and more detailed verifications to be carried out in the first-aid facilities of the closest health centres. Therefore, the doctor does not make diagnoses comparable to those released in health centres, but provides simple assessments and recommendations based on the examination he has previously carried out, as described above. According to his/her examination, he/she can decide to prescribe and/or give the visitor some medicines such as, for example, anti-inflammatory drugs, painkillers and the like.

CAFES AND RESTAURANTS

Our restaurants and cafés can be easily accessed by wheelchairs users. Indoor restaurants and cafés allow access to guide and assistance dogs. In case of particular allergies or food intolerances (e.g. celiac disease), the Park staff can provide assistance in choosing food and beverages. Smoking is not allowed in all dining points, kiosks and bars, both outdoors and indoors. Restaurants and bars can be subject to availability and opening times may change.

SHOPS

Shops can be easily accessed by wheelchairs users, and guide and assistance dogs are welcome. Smoking is not allowed in all shops. Shops can be subject to availability and opening times can change.

SHOWS ACCESS

Theatres and show areas offer reserved seats for disabled guests. Smoking is not allowed in all theatres and show areas.

STUNT ARENA

For your own safety, please take notice of the following recommendations and instructions:

- presence of firework, noisy special effects (e.g. bangs, screeching tires sounds, roaring of motorbikes and cars, etc.);
- ask the park staff the exact location of seats reserved to guests with limited mobility;
- in case of emergency follow our staff instructions;

During the evening show, there are also:

- visual and luminous special effects (e.g. pulsating lights effects, building lighting, stage lights, stroboscopic lights, etc.).

NICKELODEON THEATRE

For your own safety, please take notice of the following recommendations and instructions:

- in case of emergency follow our staff instructions;
- ask our staff the exact location of seats reserved to guests with limited mobility.

PEPSI THEATRE

For your own safety, please take notice of the following recommendations and instructions:

- presence of visual and luminous special effects (e.g. pulsating lights effects, building-facade lighting, stage lights, stroboscopic lights, etc.);
- visual handicap: audience in the dark;
- ask the staff the exact location of seats reserved to guests with limited mobility;
- in case of emergency follow the instructions of our staff.

ACCESSIBILITY TO ATTRACTIONS

At Mirabilandia Park there are many attractions that can be accessed by guests with motor or cognitive disabilities and in the Guide there are all the directions that will allow them to choose the most suitable experience, according to their needs.

At the entrance of each attraction, there are warning signs showing the restrictions and limitations prescribed to the ride passengers; these limitations have been defined by the attractions manufacturer or by the public authorities in charge based on the passenger's height, age and physical conditions and/or according to the specific attraction features. Therefore, all guests are

required to get informed, to consult the warnings displayed at the entrance of all attractions and to be aware of their content. Pictograms used in signs are intended to help guests understand in a clear and immediate way the sort of physical response caused by each attraction and the minimum physical requirements, so that every guest can make a decision and act on an informed basis about taking part in riding.

Therefore, both the Park map and rides pictograms will help our guests to plan their visit.

Access arrangements and restrictions may vary according to the attraction type and according to evacuation and emergency procedures as well. Mirabilandia Park asks its guests to follow the instructions given in ride access signs and to respect all the necessary restrictions to guarantee the safety and health of each guest.

All visitors have to use common sense and act responsibly while riding or enjoying an attraction and respect all warning and instructions, both written and verbal.

Thereby, we invite the relatives and/or the carers of special-needs guest to choose the most suitable attractions, taking into account the disability of the accompanied person, and to respect the attraction waiting times by using the ordinary entry. The carer must always be aboard the attraction with the accompanied person and is responsible for him/her.

Groups of guests with special needs must always rely on a sufficient number of carers, who will be able to accompany them inside The Park and aboard the attractions.

Attractions accessibility can be modified at any time and without prior notice.

It should also be noted that restrictions and limitations, which are applied to ensure our guests the maximum safety, do not represent discriminatory measures. Each attraction has its own specific procedures for boarding and riding; therefore, our staff may not allow access if they judge that, for the safety of disabled guests and for the safety of other guests, the attraction cannot be fully accessible in consideration of the specific disability.

Please note that the attractions staff can provide limited assistance when entering and exiting the attraction, so the accompanying person must be present and board the attraction together with the disabled person (1 disabled guest with 1 carer). It is therefore advisable that an able-bodied person - who should also be at least 18 years old - accompany any guest with disability and special needs inside the Park.

Please note that for no particular reason or context it is possible to disregard or make exceptions to the safety requirements and related restrictions indicated in this guide.

ACCESS ROUTES TO MIRABILANDIA'S ATTRACTIONS

A priority entrance, reserved to the guests who previously bought the Flash Pass wristband, characterizes attractions identified by the FP - Flash Pass - symbol.

The same entrances can be accessed by disabled guests and by their relatives/carers that picked up the special "Free Mobility" card and wristbands at the Information Office. Please, note that the chosen attraction can be accessed by the person with disability and his/her carers only by showing the "Free Mobility" card and wearing the special wristbands collected at the Information Office, according to the instructions provided in this Guide.

Guests and carers must be able to evaluate independently if the attraction is appropriate for their physical and mental conditions. All visitors have to use their common sense, act responsibly while riding or enjoying an attraction and respect every warning and instructions, both written and verbal. We would like to remind accompanying people that they can always access an attraction through the priority and reserved entrance in the event that the individual needs of the accompanied person contrast with ordinary waiting times.

THE ACCOMPANYING PERSON

Mirabilandia park would like to draw the carer's attention to his/her own sense of responsibility about accepting the Park restrictions, respecting the rules and always paying special attention to the type of disability of the person they are accompanying, all reasons why this Guide has been created. In addition, the carer has to sign the "information and indemnity form for guests with disabilities" and then give it, duly filled in, to the Information Office staff.

The carer, who should be 18 years old and an adult, must always be aboard the attraction with the guest with disabilities and guarantee full assistance while boarding and disembarking the attraction; the carer must be properly informed about the problems of the person with special needs and take the risks of potential negative consequences that may result from riding the attractions. It is the carer, therefore, who will have to assess and decide whether the attraction is suitable or not for the accompanied person. After reading the requirements, the restrictions and the riding dynamics concerning the attraction accessibility, in case of doubts, it is advisable that the carer independently test it in advance and then make a decision. We remind the carer that he/she must assist the disabled person when accessing and disembarking the attraction or in the event of an evacuation.

The Park staff is not authorized to lift people or objects. The parent or the carer is responsible for the special-needs person accompanied aboard the ride, since only he/she is aware of the person's psychophysical limitations as well as the possible reactions to "new" and different situations such as the park attractions.

Therefore, the carer MUST:

- be aware of the functional and cognitive skills of the accompanied person, assessing if the attraction is suitable for correct use;
- observe how the attraction operates in advance, to make sure that the accompanied person can access safely, without risks for her/himself and for other guests;
- ask for further information, especially about potential emergencies;
- carefully read the signs displaying ride restrictions.

HE/SHE MUST, ALWAYS:

- guarantee full assistance while accessing or exiting the attraction or while boarding or disembarking the attraction vehicle;
- constantly keep an eye on the accompanied person while being on the attraction in order to intervene in case of need;
- ensure assistance in case of emergency or evacuation;
- reassure the accompanied person;
- help the accompanied person understand the attraction messages, directions on behaviour and safety regulations;
- ensure a safe experience while on the attraction.

It is advisable that the parents or the carers can assess in advance how the attraction operates and, if it is possible, test it personally, in order to evaluate in advance the ride features, check how the forces of the ride may affect riders and if the accompanied person is able to access the attraction.

ATTRACTIONS

In absence of specific requirements that may apply to some attractions, here the general requirements the guest should usually fulfil in order to get aboard an attraction:

- remain seated independently, with torso and neck offering sufficient resistance to keep the head on the seat headrest;
- keep the body in an upright position while seated, without other people's assistance or restraining devices;
- contrast the attraction acceleration by holding and grasping onto the restraint system with at least one upper arm.

Please note that, to get access to some attractions, the guest may be requested to:

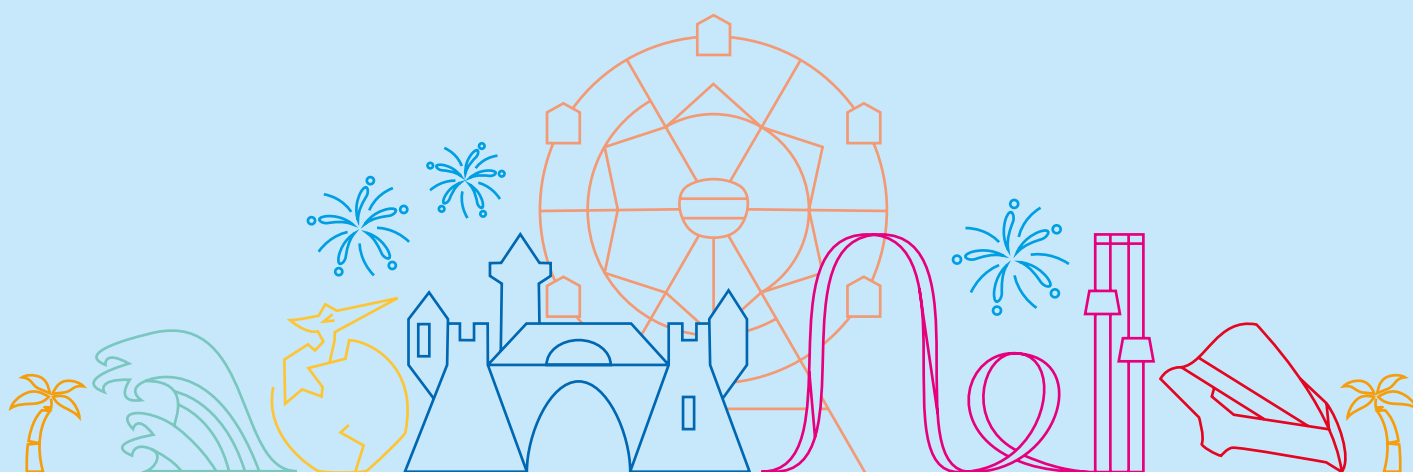
- remove his /her prostheses before boarding the attraction;
- not to access an attraction if he/she is wearing casts.

In the event that it is necessary to leave the attraction or the show area in advance for technical reasons, all guests should be able to leave the area or the attraction quickly, even by exiting from a different point than the entry one.

Should this event occur, the carer is asked to collaborate with our staff, explain to the accompanied person what is happening and help him/her during the evacuation procedure.

In the event of evacuation the accompanying person must help the guest and if necessary be able to deal with the accompanied person's sudden reactions, both physical and emotional.

Our staff is ready to provide help in case of specific needs.



For their own safety, we ask our guests to take notice of the following specific information for every single attraction of the Park:



DESMO RACE

INTENSE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- maximum height: 195 cm
- maximum weight: 136 kg per person
- accompanied from 120 to 140 cm and from 6 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entrance and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold on to the restraint system and withstand the sudden movements of the attraction;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart diseases or from dizziness;
- the access is prohibited to people whose body size does not allow the appropriate locking of the restraint system;
- attraction with a steep descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



KIDDY MONSTER

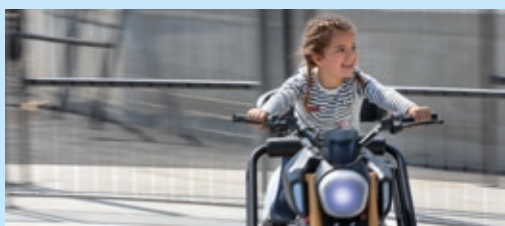
SOFT ATTRACTION

Access restrictions:

- minimum height: 130 cm
- minimum age: 6 years
- accompanied from 130 to 140 cm and from 6 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently and autonomously;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



DIAVEL RING

SOFT ATTRACTION

Access restrictions:

- minimum height: 100 cm
- minimum age: 5 years
- attraction reserved to children from 100 to 150 cm and from 5 to 12 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently and autonomously;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



SCRAMBLER RUN

MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- maximum height: 200 cm
- maximum weight: 136 kg per person
- minimum age: 6 years
- accompanied from 120 to 140 cm and from 6 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently and autonomously;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



MOTION SPHERE

INTENSE ATTRACTION

Access restrictions:

- minimum height: 130 cm
- maximum weight: 110 kg
- minimum age: 8 years
- from 8 to 13 years the "motion" mode is not allowed

The access is not allowed to people:

- with restricted mobility: steps to take at the entry and at the exit;
- suffering from labyrinthitis;
- suffering from heart diseases;
- suffering from spine diseases;
- with physical limitations or disabilities (such as a prosthesis, etc.) that do not allow a correct and safe use of the attraction and its devices;
- with cognitive and psycho-physical limitations;
- with visual problems;
- who had surgery less than 3 months before;
- under the influence of drugs and alcohols.



SIMULATORS

INTENSE ATTRACTION

Access restrictions:

- minimum height: 140 cm
- maximum weight: 110 kg
- minimum age: 12 years

The access is not allowed to people:

- with restricted mobility: steps to take at the entry and at the exit;
- suffering from labyrinthitis;
- suffering from heart diseases;
- suffering from spine diseases;
- with physical limitations or disabilities (such as prosthesis, etc.) that do not allow a correct and safe use of the attraction and its devices;
- with cognitive and psycho-physical limitations;
- with visual problems;
- who had surgery less than 3 months before;
- under the influence of drugs and alcohols.



DIVERTICAL

INTENSE ATTRACTION

Access restrictions:

- minimum height: 130 cm
- minimum age: 8 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction; riders may get splashed by the water;
- restricted mobility: step to take at the entry and at the exit;
- you must be able to enter and exit the attraction vehicle autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden and abrupt movements of the attraction;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



BLU RIVER

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction, riders may get splashed by the water;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in an upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a fast descent and a sharp deceleration.



ISPEED

INTENSE ATTRACTION

Access restrictions:

- minimum height :140 cm
- maximum height: 195 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart disease or from dizziness;
- the access is prohibited to people whose body size does not allow the correct locking of the restraint systems;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



AUTOSPLASH

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction, the rider may get splashed by the water
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a fast descent and a powerful deceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



FLYING ARTURO

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- maximum height: 190 cm
- minimum age: 3 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



CAROUSEL

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- accompanied from 3 to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



SANTA FÈ EXPRESS

ATTRACTION FOR CHILDREN

Access restrictions:

- maximum height: 120 cm

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



CASA MATTÀ

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



MINIRAPIDE

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- riders may get splashed by the water;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the boat independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



LEPROTTO EXPRESS

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



REPTILIUM

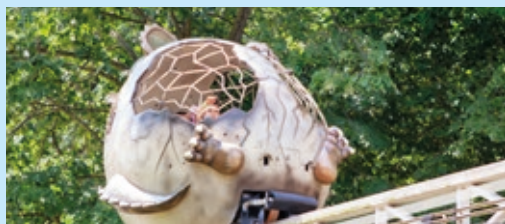
MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



MONOSAURO

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the vehicle independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



BICISAURO

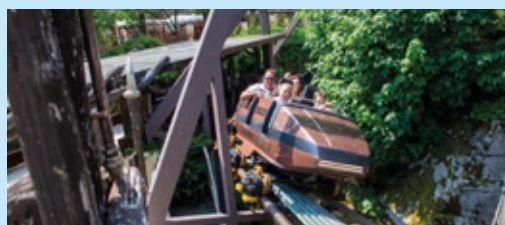
ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 8 years and up to 120 cm
- max weight per gondola: 125 kg (max 2 people allowed)

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



REXPLORER

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- age requirements: min 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- you must be able to enter and exit the attraction independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



BRONTOCARS

ATTRACTION FOR CHILDREN

Access restrictions:

- height requirements: from 121 to 160 cm
- age requirements: from 7 to 13 years

BRONTOCARS BABY

ATTRACTION FOR CHILDREN

Access restrictions:

- height requirements: from 105 to 120 cm
- age requirements: from 4 to 6 years

For your own safety we ask you to take a look at the following instructions:

- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



RAPTOTANA

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the attraction independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



RARATONGA

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- you must be able to enter and exit the boat independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attractions;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



MASTER THAI

MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- minimum age: 6 years
- accompanied up to 8 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the train independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- the access is not allowed to people whose body size does not allow the correct locking of the restraint system;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



KATUN

INTENSE ATTRACTION

Access restrictions:

- minimum height: 140 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated in the upright position autonomously for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attractions;
- the access is prohibited to people with artificial limbs or braces, to people with neck or back problems or suffering from heart disease or from dizziness;
- the access is prohibited to people whose body size does not allow the correct locking of the restraint system;
- attraction with a fast descent and a strong acceleration;
- in the event of evacuation, you are required to be physically able to go down the steps from high points of the ride independently.



RIO BRAVO

MODERATE ATTRACTION

Access restrictions:

- minimum height: 110 cm
- accompanied up to 10 years and 140 cm

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- restricted mobility: steps to take at the entry and at the exit;
- you must be able to enter and exit the attraction autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



BUFFALO BILL RODEO

MODERATE ATTRACTION

Access restrictions:

- minimum height: 120 cm
- maximum height: 190 cm
- minimum age: 6 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the rotating movements of the attraction.



OIL TOWERS

INTENSE ATTRACTION

Access restrictions:

- minimum height: 135 cm
- minimum age: 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the seat is necessary;
- you must be able to sit down and stand up autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the strong deceleration of the attraction;
- attraction with a strong deceleration;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



TORRI GERONIMO

ATTRACTION FOR CHILDREN

Access restrictions:

- minimum height: 95 cm
- maximum weight: 90 kg per person
- minimum age: 3 years
- accompanied up to 7 years and 120 cm

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the seat is necessary;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the jolting movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



AQUILA TONANTE

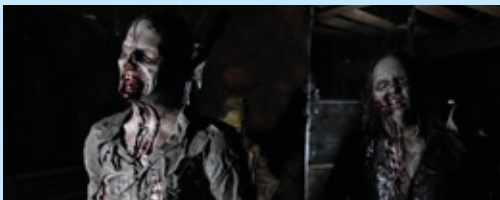
MODERATE ATTRACTION

Access restrictions:

- minimum height: 110 cm
- maximum weight: 125 kg per gondola (max 2 people allowed)
- minimum age: 5 years
- accompanied up to 8 years and 130 cm

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: the transfer into the gondola is necessary;
- you have to be able to hold onto the restraint system and withstand the rotating movements of the attraction;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



THE WALKING DEAD

INTENSE ATTRACTION

Access restrictions:

- minimum age: 5 years
- accompanied up to 14 years

For your own safety we ask you to take a look at the following instructions:

- visual handicap: really dark areas;
- the access for guests with cognitive and psycho-physical limitations has to be assessed;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



GOLD DIGGER

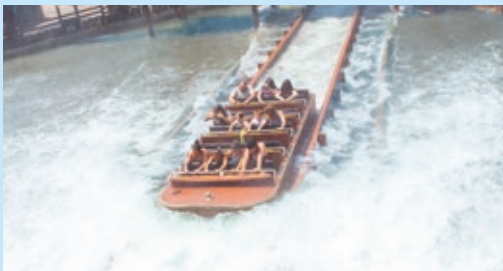
MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the entry and at the exit;
- you must be able to board and disembark the wagon independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the movements of the attraction;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



EL DORADO FALLS

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- wet attraction;
- restricted mobility: steps to take at the exit;
- you must be able to enter and exit the boat autonomously and independently;
- you must be able to remain seated autonomously in the upright position for the entire duration of the ride;
- you have to be able to hold onto the restraint system and withstand the sudden movements of the attraction;
- attraction with a steep descent and a strong deceleration;
- in the event of evacuation, you are required to wait for the operator intervention, follow the instructions given and be physically able to go down the steps from high points of the ride independently.



EUROWHEEL

ATTRACTION FOR CHILDREN

At the following instructions:

- accompanied up to 12 years

For your own safety we ask you to take a look at the following instructions:

- restricted mobility: steps to take at the exit;
- the transfer into the seat is necessary;
- accessible with wheelchair;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.



AQUAQUA

ATTRACTION FOR CHILDREN

Access restrictions:

- maximum age: 12 years
- accompanied up to 3 years



RESET

MODERATE ATTRACTION

Access restrictions:

- minimum height: 90 cm
- minimum age: 3 years
- accompanied up to 10 years

For your own safety we ask you to take a look at the following instructions:

- the transfer into the seat is necessary;
- you must be able to enter and exit the vehicle autonomously and independently;
- you must be able to remain seated independently in the upright position for the entire duration of the ride;
- visual handicap: the attraction features dark areas;
- in the event of evacuation, you have to wait for the operator intervention and follow the instructions given.

































































































































































































































































PLAYGROUNDS

(Fantasyland, Campo Sioux, Fort Alamo)

Playground attractions are play areas for children of different ages. Each guest is responsible for reading and taking note of the warnings displayed at the entrance of each attraction.



Please, remember to check in advance the availability of rides and services on the Park’s website or upon your arrival.

ACCESS LIMITS						ACCESSIBLE ATTRACTIONS ARE MARKED WITH 									
ATTRACTIONS			MIN HEIGHT	MAX HEIGHT/ WEIGHT	AGE LIMITS & OTHER LIMITS										
1	Intense	Desmo Race	140 cm (120 if accomp.)	195 cm/136 kg per person	6-10 years accompanied										
2	Soft	Kiddy Monster	140 cm (130 if accomp.)		6-10 years accompanied										
3	Soft	Diavel Ring	100 cm	150 cm	min 5 years max 12 years										
4	Moderate	Scrambler Run	140 cm (120 if accomp.)	200 cm/136 kg per person	6-10 years accompanied										
5	Intense	Motion Sphere ⁺	130 cm	110 kg	min 8 years ("motion" mode min 13 years)										
6	Intense	Simulatori	140 cm	110 kg	min 12 years										
7	Intense	Divertical	130 cm		8-10 years accompanied										
8	Moderate	Blu River	90 cm		3-10 years accompanied										
9	Soft	Naxcar	quad: 105 cm midi: 90 cm		quad: up to 120 accomp. midi: up to 110 accomp.										
10	Intense	iSpeed	140 cm	195 cm	min 12 years										
11	Moderate	Autosplash	90 cm		3-10 years accompanied										
12	Soft	Flying Arturo	90 cm	190 cm	3-8 years accompanied										
13	Soft	Carousel	90 cm		3-10 years accompanied										
14	Soft	Santa Fe' Express		120 cm											
15	Moderate	Casa Matta	90 cm		3-10 years accompanied										
16	Soft	Mini Rapide	90 cm		3-8 years accompanied										
17	Moderate	Leprotto Express	90 cm		3-8 years accompanied										
18	Moderate	Reptilium	120 cm		up to 10 years accompanied										
19	Soft	Monosauro	90 cm		3-10 years accompanied										
20	Soft	Bicisauro	120 cm (90 if accomp.)	125 kg*	3-8 years accompanied										
21	Moderate	Rexplorer	90 cm		3-10 years accompanied										
22	Soft	Brontocars Baby	105 cm	120 cm	min 4 years max 6 years										
23	Soft	Brontocars	121 cm	160 cm	min 7 years max 13 years										
24	Soft	Raptotana	90 cm		3-10 years accompanied										
25	Moderate	Reset	90 cm		3-10 years accompanied										
26	Moderate	Raratonga	90 cm		3-10 years accompanied										
27	Moderate	Master Thai	120 cm		6-8 years accompanied										
28	Intense	Katun	140 cm		min 12 years										
29	Moderate	Rio Bravo	140 cm (110 if accomp.)		up to 10 years accompanied										
30	Moderate	Buffalo Bill Rodeo	120 cm	190 cm	min 6 years										
31	Intense	Oil Tower 1	135 cm		min 12 years										
32	Intense	Oil Tower 2	135 cm		min 12 years										
33	Soft	Torri Geronimo	120 cm (95 if accomp.)	90 kg per person	3-7 years accompanied										
34	Moderate	Aquila Tonante	130 cm (110 if accomp.)	125 kg*	5-8 years accompanied										
35	Intense	The Walking Dead ♣			min 12 anni; fino a 14 years accompanied										
36	Moderate	Gold Digger	90 cm		3-10 years accompanied										
37	Moderate	El Dorado Falls	90 cm		3-10 years accompanied										
38	Soft	Eurowheel			up to 12 years accompanied										
39	Soft	Aquaqua			max 12 years; up to 3 years accompanied										

*Maximum weight allowed per gondola (max. 2 people)

N.B. Some playgrounds (Fantasyland, Campo Sioux and Fort Alamo) are also available for children of various ages. Please, check access restrictions displayed at the entrance of each attraction.

NO RESTRICTED ACCESS FOR THEATRES, SHOW AREAS, PLAY AREAS, ETC.

Please, remember to check in advance the availability of rides and services on the Park website or upon your arrival.

CAPTION

- 

It is necessary to climb the stairs autonomously.
- 

Accessible to hearing-impaired people.
- 

Accessible to pregnant women.
- 

Accessible to guests with impaired mobility to one of the upper limb.
- 

Attraction with obstacles in case of evacuation.
- 

Accessible to guests with impaired mobility to both upper limbs.
- 

Accessible for wheelchairs: it is necessary to be accompanied by an adult who can provide the necessary help.
- 

Accessible to guests with difficulties in standing up.
- 

Indispensable transfer from the wheelchair into the seat (autonomously or with the assistance of one or more people): it is necessary to be accompanied by an adult who can provide the necessary help.
- 

Accessible to people with physical disability, autism, behavior disorders or mental handicap: it is necessary to be accompanied by an adult who can provide the necessary help.
- 


Accessible to visually-impaired people: it is necessary to be accompanied by an adult who can provide the necessary help.
- 

Authorized access to the attraction.
- 

To be evaluated on a case-by-case basis.
- 

Difficulties are present.

SERVICES

-  Information Office
-  Customer Care Office
-  Infirmary
-  Restrooms



INFORMATION FORM AND RELEASE FOR GUESTS WITH SPECIAL NEEDS

INFORMATION FORM AND RELEASE FOR GUESTS WITH SPECIAL NEEDS

The undersigned

Born in on

and residing at

as the carer for the guest with special needs named

Born in on

States

that he/she received from Parco della Standiana S.r.l. (Mirabilandia park), including by consulting the website www.mirabilandia.it, the additional informational schedule providing all information regarding physical demands, restraint systems, accessibility and evacuation procedures for the attractions at the Mirabilandia park. Having received that additional information, which he/she states was thorough, and being aware of the contraindications and prohibitions that could limit access to some of the attractions, he/she will independently evaluate and decide, under his/her own responsibility, which attractions at Mirabilandia park can be used by the person he/she is accompanying. He/she also states that the accompanied person does not suffer from any disease and/or behavioural disorder that would prohibit use of the attractions being considered by the carer or render such use unadvisable. He/she also states that she/he is thoroughly aware of the risks connected with use of the Mirabilandia park attractions and thus releases the manager and owner of Mirabilandia park, the company Parco della Standiana S.r.l. and managerial, technical and operating staff from all third-party and criminal liability and from all personal injuries and/or property damage that may be incurred by the undersigned and/or minors, in the event that the latter are deemed responsible.

Date Legible signature

Privacy disclosure for differently abled clients who use the service of accessing and enjoying the attractions under Art. 13 of Regulation (EU) no. 679/2016

Parco della Standiana S.r.l., with registered office in Savio 48125 (RA) - I - Strada Statale 16 Adriatica Km 162, as the Controller of the Personal Data processing (hereinafter the "Controller" or "Mirabilandia") hereby informs you pursuant to Art. 13 of Regulation (EU) no. 679/2016 (hereinafter the "GDPR") that in relation to the service of enjoying attractions by guests with disabilities and their carers, your data may be processed using the methods and for the purposes indicated below. In that regard, before disclosing any personal data, the Controller recommends that you carefully read this informational disclosure (hereinafter, "Disclosure"), because it contains important information about protecting Personal Data and the security measures adopted to ensure confidentiality of the Personal Data in full compliance with the GDPR.

1. TYPE OF DATA THAT WILL BE PROCESSED

If you need to use the internal infirmary service, the Controller may process the following personal data:

- a) Personal data, such as: first name and surname, tax code, residence address and telephone number, place and date of birth and e-mail address (hereinafter also "Personal Data");
- b) Particular categories of personal data, such as: personal data that reveals your health status (hereinafter also "Particular Categories of Data").

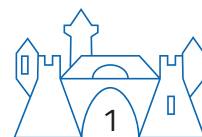
2. PURPOSES OF THE PROCESSING AND LEGAL BASIS

The Controller may process your Data indicated above for the following purposes:

- a) to provide general and emergency information to enjoy the attractions;
- b) allow the Controller to perform procedures for insurance purposes;
- c) allow the Controller to conduct investigations and for statistical purposes regarding safety on use of the attractions;
- d) comply with current law, including administrative and judicial orders; and
- e) establish, exercise or defend the Controller's rights in court.

The processing of your Personal Data for the aforementioned purposes has its legal basis in Art. 6 (b), (c) and (f) and Art. 9, paragraph 2 (f) of the GDPR, pursuant to which:

- the processing is necessary for the performance of a service requested by the data subject;
- the processing is necessary for compliance with a legal obligation to which the Controller is subject;
- the processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party;
- the processing is necessary to establish, exercise or defend a right or whenever courts are acting in their judicial capacity.



Providing the aforementioned Personal Data, including Personal Data falling within Particular Categories of Data, is optional but necessary to adequately provide the infirmity service and to allow the Controller to comply with associated legal obligations. Providing data about minors under the age of 16 must be made by a Parent and/or other duly authorised person who assumes all liability that may arise from providing those data.

3. ADDRESSEES AND TRANSFER OF PERSONAL DATA

Your Personal Data, including Personal Data falling within Particular Categories of Data, may be shared with:

- a) Operating and Maintenance Personnel to provide general and emergency information to enjoy the attractions in the park;
- b) Doctors and healthcare personnel who provide medical services at the infirmary;
- c) Personnel designated by the Controller to perform investigations and for statistical purposes regarding safety;
- d) Persons delegated and/or designated by the Controller to perform activities that are strictly connected to pursuing the purposes listed above, who are properly appointed data processors;
- e) persons authorised by the Controller to process Personal Data who are bound to confidentiality or who are subject to an adequate legal confidentiality obligation;
- f) insurance companies.

Apart from the cases listed above, your data will not be disclosed except to persons, entities or Authorities to whom such disclosure is mandatory under law or regulation.

Your data will not be transferred outside of the European Economic Area.

4. RETENTION OF PERSONAL DATA

Your Personal Data, including Personal Data falling within Particular Categories of Data, will be processed with automated and non-automated tools and will be retained for the period of time necessary to accomplish the purposes being pursued. However, the Controller may retain your Personal Data, including Personal Data falling within Particular Categories of Data, for the period of time set forth and permitted by Italian law to protect the Controller's interests (Art. 2947(1)(3) of the Italian Civil Code).

5. RIGHTS OF THE DATA SUBJECT

You have the right to ask the Controller at any time for access to your Personal Data, to rectify or erase the Personal Data or to oppose their processing, the right to require restriction of processing in the situations listed in Art. 18 of the GDPR, and the right to receive data concerning you in a structured, commonly used and machine-readable format in the situations listed in Art. 20 of the GDPR. Requests may be sent to the e-mail address privacy@mirabilandia.it.

The undersigned [FIRST NAME AND SURNAME] states that he/she has reviewed the privacy disclosure provided by the Controller and understands the purposes and legal basis of the processing, the period of time that the personal data provided will be retained, the types of personal data that will be processed, the data subject's rights, the persons and entities to whom the personal data may be disclosed and/or transferred and that he/she is authorised to provide data regarding minors under the age of 16.

If you decide to provide data about other persons and/or to provide consent for and on behalf of other persons to the processing of personal data for the purposes pursued by the Controller that are listed in this disclosure, you represent that those persons were adequately informed in advance about the processing methods and purposes set forth herein and that those persons authorised you to provide those data and any consents to us. In that event, you are acting as an independent controller of the processing and thus assume all obligations and responsibilities under law.

In witness whereof,
to acknowledge review.

Place and date,

Legible signature